

MARCH 2022

Enterprise Bank's Diversity, Equity, and Inclusion Value Statement: *At Enterprise Bank,* people and relationships come first. We encourage and foster a culture of diversity, equity, and inclusion, where everyone feels valued and respected. We are committed to a caring workplace that recognizes the importance of making a meaningful, positive difference in the lives of our team members, customers, and communities.

Please <u>click here</u> to view our Inclusion website for more information. To learn about Enterprise Bank's history and Core Values <u>click here</u>.



Getting the College Education You Want

For some, trying to determine how to reach their educational goals and dreams can be overwhelming when factoring in the "how will I pay for this" question. Besides student loans, there are some approaches and ideas you can consider without having to cross your fingers hoping you hit the next lottery jackpot!

Can I Pay For College Without Taking Out Student Loans? (collegeraptor.com)

At Enterprise Bank, we value and support furthering our team members' development through education and have created programs to assist them in reaching their goals.

 With our Tuition Assistance program, eligible team members who work 20 hours or more per week can have their tuition and registration costs paid for up front if they are attending UMass Lowell or Middlesex Community College. Books can also be reimbursed after course completion.

- Our Educational Reimbursement program is available to eligible team members who work 20 hours or more per week. This program reimburses team members after course completion for tuition and book expenses.
- Already have student loans? Our Student Loan Repayment program helps you pay these existing loans and eligible team members who work 20 or more hours per week can begin taking advantage of this program upon hire!

Click here for more details and eligibility for these excellent programs and our other benefits!

Ready to join Enterprise? Visit our Careers page to see our current opportunities and apply.

JOB HIGHLIGHTS

Commercial Lending Assistant – Andover, MA

Relationship Banker – Float – Andover, MA

Customer Service Representative (Teller) – Float – Tewksbury, MA

Credit Analyst I – Lowell, MA

Relationship Banker – Derry, NH

DEI and Talent Management Assistant – Lowell, MA

Customer Service Representative – Float Teller (Summer 2022) – Lowell, MA

Construction Lending Portfolio Manager I – Andover, MA

> Relationship Banker – Londonderry, NH

Help Desk Specialist I – Lowell, MA

Relationship Banker – Float – Nashua, NH

Part-Time Customer Service Representative (Teller) – Leominster, MA

Loan Servicing Representative – Lowell, MA

Part-Time Call Center Specialist – Lowell, MA

Relationship Banker – Float – Lexington, MA

Loan Documentation Business



SUMMER OPPORTUNITIES

For many years, Enterprise Bank has offered paid summer internships for college students and graduating high school students. A number of team members who started in these roles have gone on to have successful careers at Enterprise Bank.

We are happy to again offer Float Customer Service Representative opportunities this summer in our Massachusetts and New Hampshire branch locations. These opportunities offer a full-time schedule (40 hours per week, Monday through Saturday, as needed). The ideal candidates would work from mid-May through mid/late August, with an opportunity for a cash incentive at the end of the assignment based on hours worked. These team members work alongside seasoned Relationship Bankers to exceed customer expectations and support branch growth goals by servicing customers efficiently and accurately. Responsibilities include assisting customers with their deposits, withdrawals, the purchase of treasurer's checks and money orders, ATM transactions, and balancing a cash drawer daily with minimal errors. Team members will be trained to recognize opportunities for product and service referrals.

In this role, you will be assigned to one of the Branch Network's six regions and will be expected to float among the branches in that region, all within an easy commuting distance.

Anyone interested in learning more about these opportunities, may contact **Lauren Soares** at **978-656-5712**. Interested candidates may apply by clicking <u>HERE</u>. Interviews will be arranged at a

Analyst - Lowell, MA

Mortgage Loan Processor/Loan Closer II – Lowell, MA

Relationship Banker – Float – Salem, NH

Branch Service Manager – Lowell, MA

Relationship Banker – Float – Billerica, MA

Commercial Lending Officer I – Acton, MA

Part-Time Relationship Banker – Dracut, MA

Microsoft Application Engineer II – Lowell, MA

Commercial Lending Officer – Lowell, MA

Please visit our website <u>(click</u> <u>here</u>) for more information and to apply. mutually agreeable time.

Enterprise Bank is an equal opportunity employer and makes employment decisions without regard to race, color, religion, sex, national origin, sexual orientation, gender identity, disability or protected veteran status. EOE M/F/Disabled/Vet.





New Year, New Job

The most important relationship to foster is the one with your supervisor. Building trust and getting the constructive feedback and regular coaching you need are keys to your professional growth and future success. Below are some questions to ask your supervisor.

1. How do you like to communicate? Work with your supervisor to determine what form of communication is efficient for you and your supervisor whether it is through online

- video platform, email, or phone calls. Allow flexibility in how you communicate, especially if your company is transitioning to or is in a hybrid work model.
- 2. Who should I meet with outside our team?Networking and getting to know team members outside your team will benefit you professionally as they become teammates in work projects or initiatives and valuable resources.
- 3. How can I support the team and add value? Asking your supervisor this question will help bring clarity in your role, responsibilities, tasks, and expectations.
- 4. What would you do if you were in my shoes? Create open communication with your supervisor by inviting them to empathize with you. It'll show that you value their insight, expertise, and any feedback they may have in what you are doing.

Adapted from "7 Questions to Ask Your New Boss," by Tomas Chamorro-Premuzic and "The Management Tip of the Day," by Harvard Business Review.



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